

WELCOME



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Working to Reduce Poverty in America.

Homeless Services & Activities in the CCUSA Network

Thursday, October 22, 2020

*Timothy Crawl-Bey, Moderator
CCUSA Senior Director, Housing Strategy*

Webinar Logistics

- ✓ The webinar is being recorded and will be available on the website in the 'members only' portal.
- ✓ Your phone line or computer speakers are muted.
- ✓ You may use the 'Chat' feature for comments or questions during the presentation.
- ✓ We will have time for Q & A at the end and will open the lines at that time.
- ✓ All questions not addressed during the webinar will receive an email response.



Continuing Education Credits

- ❖ This webinar offers 1 Continuing Education Credit
- ❖ Survey Monkey link in the follow-up webinar email
- ❖ Evaluation and posttest to receive credit
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Webinar Goals

1. Learn about programs, activities, and services taking place in Youngstown and New Orleans
2. Learn/share with colleagues particularly around issues involving Continuum of Care and Use of Rapid Re-Housing resources.
3. Set tone for on-going dialogue discussion on homeless services and activities.

Next Topics: Use CARES Act Resources and Best Practices

Today's Panelists



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Trinna Marie Stanford is Director of Bethlehem Housing of Catholic Charities Archdiocese of New Orleans. Trinna obtained her Bachelor Degree in Social Work from Southern University at New Orleans in 2000 and earned her Master Degree from Our Lady of Holy Cross College in Algiers, Louisiana in 2004. A mother of two sons, Joshua and Caleb, she's a Registered Social Worker, a certified CASA Advocate and a certified Diversion Specialist. She has been a dedicated employee of Catholic Charities Archdiocese of New Orleans for 14 years. Trinna has worked various programs within in Catholic Charities as a Crisis Counselor for Hurricane Katrina Survivors, Case Manager for Disaster Relief, Case Manager for Bridges to Self Sufficiency Homeless Program, Lead Case Manager and Director for Bethlehem Housing Program.

Nancy Voit has been Executive Director for 20 years at Catholic Charities Regional Agency. She has a Bachelor's Degree from Kent State University in Social Work and a Master's in Social Work from The Ohio State University. Previously, Nancy spent 17 years in social work and community outreach at the local Catholic hospital system. She has served as chair of the local homeless continuum care, participated in three counties of emergency food and shelter boards (as chair) and served as HMIS Lead in one county. Catholic Charities Regional Agency is a recipient of Rapid Rehousing and PATH funds and partners with several community agencies in regards to homeless services. Nancy has taught social work students at Youngstown State University and serve on the local health system's Foundation Board.

Bethlehem Housing Program

Catholic Charities Archdiocese of New Orleans

TRINNA M. STANFORD, RSW, MA – DIRECTOR OF BETHLEHEM HOUSING

Bethlehem Families



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- Since its inception, Bethlehem has served 126 families consisting of 155 adults and 302 children. We are currently working with 63 families.
- Most families receive housing navigation assistance, deposit and ongoing rent assistance, and intensive case management throughout their time in the program (currently an average of 218 days)
- Occasionally, families will receive case management assistance only or financial assistance only on a case by case basis in collaboration with other CCANO and community programs

Ending Family Homelessness



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Description: According to nola.gov, After Hurricane Katrina (2005), homelessness in New Orleans and the surrounding parishes skyrocketed. By 2018, New Orleans was able to decrease the homeless population by 90%. The current rate of homelessness in New Orleans is 302 homeless people per 100,000 residents.



Homeless Families to Self Sufficiency



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Objective: Our mission is to end family homelessness one family at a time. Catholic Charities Archdiocese of New Orleans Bethlehem Housing Program covers 8 parishes, Orleans, Jefferson, St. Bernard, Plaquemines, St. Charles, St. Tammany, St. John and Washington.



Key Steps To Help End Homelessness



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- Partner with housing programs in surrounding parishes
- Identify homeless population by use of the coordinated entry system
- Locating and securing affordable units based on the Fair Market Rate (FMR)
- Collaborate with property owners, property managers and landlords

Services

- Rapid Re-Housing
- Rapid Resolution
- Permanent Supportive Housing (PSH)
- Rental Deposit
- Rental Intensity Support Level of 6, 9, 12 months
- Childcare Expenses
- Transportation
- Utility Assistance
- Furniture and Appliances
- Employment Opportunities and Job Training
- Continued Education Opportunities: GED, College Courses
- Intensive Case Management 1 to 20 ratio



Outcomes



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- Housed Families
- Employed Families
- Financially Stable Families
- Certifications Obtained

Catholic Charities Regional Agency Homeless Services

NANCY VOITUS, EXECUTIVE DIRECTOR
CATHOLIC CHARITIES REGIONAL AGENCY
DIOCESE OF YOUNGSTOWN OHIO

WHO WE ARE



Working to Reduce Poverty in America.

- Our agency serves 3 counties in the Diocese of Youngstown, northeast Ohio. Focus for this webinar is Mahoning County
- Population is 228,906
- The **poverty rate** among those that worked full-time for the past 12 months was 3.40%. Among those working part-time, it was 19.96%, and for those that did not work, the **poverty rate** was 23.65%.
- Agency is a 2.4 million agency/ 40 employees

Northeast Ohio



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Mahoning County



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History of Homeless Services



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- 1998 via Continuum of Care developed COACH program to do street outreach and case management
- 2002 expanded to Trumbull County thru PATH dollars to do street outreach and CM
- 2008 ARRA dollars provided funds for Rapid Rehousing – changed the landscape of program as we could actually house people

History Continued



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- Local CoC in Mahoning was growing, struggled with oversight and coordination
- ED was chair of COC – trying to coordinate
- Using local dollars, hired PT COC Coordinator
- Challenge: concerns with Conflict of Interest as a provider and CoC Lead
- Challenge: competition among providers, focus on NOFA, struggle to be strategic

Additional Challenges



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- HMIS requirements
- Getting local Rescue Mission on board with COC, HMIS and cooperation (private)
- Lack of leadership with CoC (too much put on chair)
- Changing definition of HOMELESS
 - Doubled up Issues
 - Need for more affordable housing / PSH projects

Rapid Rehousing Pros & Cons



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- Definition of Homeless
- Decrease in Homeless Prevention Focus
- Program Restrictions
- Lack of Income/ sustainability
- Available housing at times
- Working with Coordinated Entry

Continuum of Care Involvement Recent Years



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- In 2013 became the fiscal agent for both HMIS Lead and CoC Coordinator
- Due to conflicts we withdrew from CoC Fiscal agent returned to Collaborative Applicant
- They put it out to bid to another provider
- HMIS Lead first hired an administrator, then opted to contract with state organization
- Turning it over at year's end

CARES ACT IMPACT



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- Infusion of a lot of money for housing, rent utilities and shelter
- New way of 'seeing' people
- Development of a women and children's shelter with CARES funds
- Withdrew as PATH partner for outreach, concentrate on diversion, access point and inreach

LESSONS LEARNED



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- Have to keep the focus on the client – on the homeless issues – on the community needs
- Keep partners who share that focus together to work out the issues
- Develop a transparent objective way to evaluate projects and proposals
- Make Central Intake, CoC and HMIS Leads as independent as possible

Q&A on Panelists Presentations

What can you share?

- Have other people had similar experiences?
- What has worked in your community?
- What lessons have you learned?
- Other thoughts and ideas.....



THANK YOU!



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Questions can be directed to: tcrawl-bey@catholiccharitiesusa.org



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