



Blackbaud, one of Catholic Charities USA's vendors, recently notified us of a security breach. **Blackbaud informed us that this breach did not include access to any credit card information, or bank account information.** We are writing to help explain the incident, as we take the protection and use of your information very seriously.

What Happened?

Blackbaud, which manages data for many nonprofits and educational institutions, informed us that it was the target of a ransomware attack in early 2020. Blackbaud has informed us that after discovering the attack, its **Cyber Security team brought in law enforcement and independent forensics experts; they successfully expelled the cybercriminal from Blackbaud's system.**

Based on their internal research, law enforcement and other third-party investigations, and the nature of the incident, Blackbaud has concluded that no data went beyond the cybercriminal, it was not misused, will be disseminated or otherwise made available publicly.

Blackbaud has stated that the hacker did remove a copy of a backup file containing some of your information before being locked out of the system

What Information Was Not Involved

No Bank or Credit card information was compromised.

Blackbaud's Response

Blackbaud obtained confirmation that the data was deleted in exchange for a payment to the hacker, and has provided assurances to Catholic Charities USA and all of their other clients that the risk to individuals whose data was taken is very low. In an abundance of caution, **Blackbaud has put in place dark web monitoring intended to detect trafficking of any of the copied data, and Catholic Charities USA will maintain regular contact with Blackbaud to stay informed of any developments of this nature.**

What You Can Do

Although we currently have no reason to believe that your personal information will be misused, we encourage you to remain vigilant and promptly report any suspicious activity or suspected identity theft to us, to Blackbaud, and to the proper law enforcement authorities.

We sincerely apologize for this incident and any inconvenience it may cause you. Please do not hesitate to contact us should you have any further questions or concerns regarding this matter and/or the protections available to you.

[A full description of the incident is available here.](#)

(Note: this link will take you to blackbaud.com, a third-party website.)

Sincerely,

Anthony Sciacca
Chief Development Officer
Catholic Charities USA
